

VOLUME 13, ISSUE 5

MAY 2019

The BUZZ WORD



The United States of America Vietnam War Commemoration Flag

FULFILLING THE PROMISE

www.vvh.vermont.gov



VERMONT VETERANS' HOME

Fulfilling the Promise

The Vermont Veterans' Home was established in Bennington in 1884. It is governed by a Board of Trustees appointed by the Governor. The VVH offers a complete range of specialized care services for its residents. VVH goals focus on insuring the dignity, independence, and the highest possible care and quality of life for each resident.

VVH is licensed to meet all levels of care for its residents and the VVH's departments and staff work together to provide those levels of care.

For any Further Questions Please Contact:

Robyn Boland, Executive Assistant robyn.boland@vermont.gov 802-447-6523



http://vvh.vermont.gov

Administration and Department Directors

Melissa Jackson, CEO/Administrator 447-6533 melissa.jackson@vermont.gov

Col. Al Faxon, COO/Deputy Administrator 447-6544 allan.faxon@vermont.gov

Steven McClafferty, Business Manager 447-2732 Steven.mcclafferty@vermont.gov

Patricia Crossman, Director of Nursing Services 447-6565 Patricia.crossman@vermont.gov

Cindy Rankin, Food Service Director 447-2815 cindy.rankin@vermont.gov

Michele Burgess, Activities Director 447-6520 michele.burgess@vermont.gov

Christina Cosgrove, Social Services Director and Admissions Coordinator 447-2792 christina.cosgrove@vermont.gov

Jon Endres, Environmental Services Director 447-6528 jon.endres@vermont.gov

Patti Parker, Housekeeping and Laundry Supervisor 447-2731 patricia.parker@vermont.gov

Jen Morrison, Program Manager of Rehab 447-6548

Karen Divis, Quality Assurance Nurse 447-2888 karen.divis@vermont.gov



From the Administrator... Melissa Jackson

We all know that we observe Memorial Day in May but did you know that May also has other military observances? May is the month of the Military Caregiver. Per the Elizabeth Dole Foundation, 5.5 million individuals are caring for our current military members and Veterans. This caregiver role is often unpaid help done by family and friends. The Hidden Heroes Campaign from the Dole Foundation strives to provide



those caregivers with the information and resources needed to help them take care of themselves as well as their wounded or ill military member. More information on the Hidden Heroes Campaign can be found at www.hiddenheroes.org

The month of May is also National Military Appreciation Month (NMAM). NMAM encourages all U.S. citizens to observe the month as a symbol of unity by honoring current and former members of the U.S. Armed Services including those who died in the pursuit of freedom.

Silver Star Banner Day is May 1st. This day recognizes those who have been awarded the Silver Star Medal, which is the third-highest military decoration for valor in combat. VE Day is May 8th which honors and remembers our victory in Europe and the end of WWII.

Friday, May 10th is Military Spouses Appreciation Day; this is usually celebrated the Friday before Mother's Day. This day honors military spouses and the vital role military families play in keeping the Armed Forces strong.

The final military observance in May is Armed Forces Day celebrated the third Saturday in May, this year May 18th. This day honors everyone serving in the U.S. Military. The day is meant to remind citizens to come together and thank our military members for their patriotic service to our country.

Please take some time this month to thank our current and former members of the military for their service. Take some time on Memorial Day to remember all the brave men and women who served our country and those who made the ultimate sacrifice for our freedom.

Melíssa

Melíssa A. Jackson, BSW, LNHA Chief Executive Officer www.Vvh.vermont.gov



Employees were honored at the Board of Trustees Meeting in April.

Left: Jennie LaBrake - 28 years, Nursing

> Right: Jackie Sullivan -27 years, Activities

CONGRATULATIONS AND THANK YOU!



Chaplain's Corner

"Lest we forget ... "

Dear VVH Friends,

John 15:13 declares: "*Greater love hath no man than this, that a man lay down his life for his friends.*" On our annual celebration of Memorial Day, we are reminded of that supreme sacrifice that others have given on behalf of their fellow citizens. Countless numbers, unknown and often unnamed, have made that sacrifice. The Nation is forever in their debt. The history of this very important date on our Nation's calendar dates back to the close of the American Civil War. It seems that on April 25, 1866 some ladies of the city of Columbus, Mississippi began the practice of laying flowers on the graves of both the Union and Confederate dead in the city's Friendship Cemetery. Thus, it is here that the claim is laid for this observance to be the first "Decoration Day," as Memorial Day was once called. It was here as well, that the wounds and divisions of that conflict began to heal. What a powerful testimony to the spirit of forgiveness and reconciliation these women gave to the nation. They reached beyond their own loss and pain to honor those once seen as the foe. It was Lincoln who once said: "Do I not destroy my enemies when I make them my friends?"

Memorial Day is a day of looking back in thanks and looking forward in anticipation. What better way to observe that sacrifice, than to commit ourselves to lives of forgiveness and reconciliation. Again, as Lincoln once wrote: "*The mystic chords of memory, stretching from every battlefield and patriot grave to every living heart and hearthstone all over this broad land, will yet swell the chorus of the Union, when again touched, as surely they will be, by the better angels of our nature.*"

Grace & Peace,

Chaplain Richard

SMOKING POLICY

Per State and Federal Regulations, all Veterans and Members who smoke

at VVH must have a smoking assessment completed. At no time may VVH nursing home residents keep a lighter, matches, etc. in their rooms.

These **<u>must</u>** be kept with their nurse. Cigarettes may be left with the Veteran or Member as outlined in their smoking assessment. Please check with your loved one's nurse prior to leaving any cigarettes in their rooms.





Easter Bunny, Michelle Hunt, has goodies for our Veterans and Members.





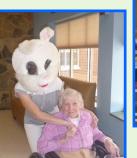


























A Gift from the NorShaft Lions Club





On Saturday, April 6, 2019 the 50th Anniversary of the Vietnam War was remembered with a Flag Raising ceremony. Veterans and Members and the Bennington community participated in the observance. The main entrance to the VVH is lined with the flags, which are symbolic of the Vietnam Veterans who had served between November 1, 1955 and April 30, 1975.

QAPI CORNER From Quality Assurance—Karen Divis, Quality Assurance Nurse

This month's QAPI Plan discusses our <u>GUIDING PRINCIPLES</u>

- 1. QAPI participation includes an interdisciplinary team involving all employees, Veterans/ Members, family and Board members representing all departments and services.
- 2. We strive for continuous improvement in the delivery of our services so that our Veterans/ Members experience the highest quality of care and quality of life permitted by their health status.
- 3. QAPI uses industry standards of practice to establish performance measures.
- 4. QAPI will support a system whereby Veterans/Members may choose the care that is most important to them.
- 5. A priority is the respect for care preferences expressed by our Veterans/Members.

We feel it is very important to provide those things that are important to our Veterans/ Members and not what we feel it should be. Many times, those living in nursing homes feel they cannot make choices anymore and that is not true here at VVH. This is their home and we feel they should make choices as they would have made and then we try to meet those needs to the best of our ability.

We also strive to be the best. To provide the very best for Veterans/Members. Once we have solved a concern, we do not stop there; we try to make it better and better.

Those are the principles that guide us when providing care for our Veterans/Members.

On behalf of the Veterans/Members, we sincerely thank the following for their generous donations.

Kathy Wheeler Millie Harrington and Family Corabelle Ammel Samuel Zucker Wayne Burgess Arlington American Legion Aux. #69 John McKeon Ray & Patricia Pipes Chief Warrant Officer Mark Gardner Sandra Schryver James Gulley Jim and Barb Logan Pownal American Legion Aux. Unit 90 VFW Post 1332, Bennington DAV Auxiliary, Bennington Chapter #4 VFW District #4, Milton Phyllis & Rhonda Roberts Eleanor Murno George & Anna Guile

> In Memory of John Powers BDP Industries, Inc.

In Memory of Harry Farnsworth Parker & Valeria Crossley

In Memory of Edward Bird

Joan Fish & Sandra Brutkoski Chris & Emilia McCullough Steven Bird Tom & Carolyn Whittaker

In Memory of Thomas Brown Raymond Durand

In Memory of Roland Mitchell

Lee & Denise Gadway Therese Guay Jeannette & Ralph Mitchell



Dr. Carol Salazar donated a 3-foot high, 5 pound chocolate bunny to the Home.



5 May - Elks Dinner at the Elk's Lodge 12:00 p.m. - <u>2 guests</u> per Veteran or member

2 June - Fishing Derby

15 June - Father's Day Car Show

<u>Show your Support at the</u> <u>VVH Apparel Store!</u>

T-Shirts-\$15

Sweatpants-\$20

Zip Hoodie-\$35

Sweatshirts-\$25

Polo Shirts-\$25

Baseball Cap-\$20 Winter Hat-\$12

Scarf-\$12

Ornaments- \$8

VVH Pens-\$3 Small Totes- \$15

Large Totes-\$20

Wind Breakers: Unlined-\$23-\$27 Lined—\$27-\$31

From Deputy Administrator—Colonel Al Faxon



Below are the Core Values for those of us blessed to work at the Vermont Veterans' Home. These values are the traits and qualities that represent our top priorities, our beliefs, and core fundamental driving forces to care for our Veterans' and Members. These are the values we desire to resonate with those we serve at VVH and for those looking in from the outside.

Commitment - We must be fully dedicated to becoming the very best at our jobs in order to carry out the mission of the Vermont Veterans' Home.

Stewardship - We will ensure responsible stewardship of our Veterans and Members, financial resources, natural resources, as well as the data and information entrusted to us.

Team Work - We all must work together in a positive and productive manner to accomplish the mission and goals of the Vermont Veterans' Home.

Respect - We must respect and preserve the dignity of every Veteran and Member, their families, visitors, volunteers, and employees we come in contact with.

Integrity - First and foremost, we must always strive to do what is right and in the best interest of our Veterans and Members.

Professionalism - Must be on display at all times; our success depends on maintaining a highly-skilled and compassionate workforce.

Excellence - We must strive to attain the highest level of quality and satisfaction in delivering person-centered care to our Veterans and Members.

Service - We will treat all Veterans and their families with the utmost dignity and compassion; and consistently demonstrate care, concern, and understanding in every encounter.

I am honored to work at the Vermont Veterans' Home with a staff that strives to meet these values each and every day.





S/F AF

> Employees dressed in blue for National Child Abuse Awareness Month





THE BUZZ WORD

Three ways for you to receive the Vermont Veterans' Home monthly newsletter:

- Vermont Veterans' Home website: *www.vvh.vermont.gov* Click on About Our Home Click on Newsletters
- Email
- Mailing List
- To be added to our lists please contact:

The Buzz Word Vermont Veterans' Home 325 North Street Bennington, VT 05201 Robyn Boland (802) 447-6510 Email: robyn.boland@vermont.gov

VVH WISH LIST

Mittens Pinball Machine/Game Neck Pillows Body Pillows I-Pods & I-Tune Cards or CD Players Newspaper Subscriptions Costume Jewelry or Stamps (New) Men's Belts and Suspenders Earphones for TV and Music Outdoor Benches **Your donations are gratefully accepted.**

Please make check for monetary donations out to Vermont Veterans' Home:

Vermont Veterans' Home Business Office 325 North Street Bennington, VT 05201

THANK YOU

We are looking for people with music talent and or special talents of any kind who would like to give time to our veteran's and members on our special care unit. Please contact Michele Burgess at michele.burgess@vermont.gov or call 802-447-6520.

DONATION INFORMATION

Your donations are gratefully accepted. Please make check out to Vermont Veterans' Home:

> Vermont Veterans' Home Business Office 325 North Street Bennington, VT 05201

Please indicate to which fund(s) you are donating:

Members Assistance:

Directly to Veterans/Members Furniture, Haircuts, Clothing Other personal needs

Namaste Program Fund:

Oils for relaxation Supplies, Equipment

Unrestricted Fund: Facility equipment Large purchase

Activities Fund: Entertainment

Music & Memory Fund:

iPods, Headphones, iTunes cards

NEW: Veteran's Mobility Trail

Monetary donations toward a paved walkway around the perimeter of the VVH

PLEASE NOTE:

** We will <u>NOT BE ACCEPTING</u> books, magazines, VCR tapes or clothing at this time. THANK YOU to all who have donated to our Veterans at VVH.

TWIG REMEMBERS...Anson "Bill" Kipp

What an experience! He had all of these nice relatives visiting. There was at least four each day. I got to know every one of them. They would swap tales of the good old days. And then they would converse and discuss. You know it was right where the old Stewarts was, and then Bill would inform them on what was in that spot in 1947.

I'm from Rutland so I don't know much about this area. Well it's about one hour away if you use Rt. 7. I was getting a bit familiarized with Bennington and the surrounding towns. Bill was a good old-fashioned gent. We had a lot of fun and helped each other out quite often.

God bless Kipper. That's what they all called him, and they all loved him. One of his LNA's called him her Little Love Muffin. Another LNA not only resembled Aretha Franklin but she too had the voice of an angel. She would put him to sleep with "Yes Jesus loves you, the Bible tells me so."

Not a doubt in my mind that "The Kipper" will truly be missed around this facility. Twig

TWIG REMEMBERS...Judy & John Reed

The cleanup committee has no idea what a little square piece of paper with 80 names means to a writer. I remember some, like this one.

Judy & John Reed, sweethearts since high school. Judy, well how do I explain – just say it. She was easy to look at and she had a nice little shape. She was a captain of cheerleaders, all the way through. She was also Class Salutatorian, and this allowed for the many jobs she held in town (one was Town Treasurer). She also handled the monies for the family swimming pool cleaning business.

Big John, what an athlete. One of the best first basemen, a great power forward and a great wide receiver (and long hands).

John was the foreman in metal stamping when I worked at Telescope Folding Furniture. We waited tables together at the Hampton Manor. We sent him home with a bad stomach and that was his last night there. Judy put down the law.

It would be hard to find a couple who put more time in working with F.H. kids than these two. Thirty years guiding their own. The youngest, Scott, is still tops in goals in soccer and still in top ten scorers in basketball and he was first string all league shortstop too.

How about 57 years married to the same person.

God bless John & Judy Reed. Twig



Robert "Twig" Canfield



















A visit with the Easter Bunny





















<u>Taconic Chamber</u> <u>Players</u> An afternoon performance was very-well attended and enjoyed by the Veterans and Members.

