

**VERMONT VETERANS HOME**  
325 North Street Bennington, Vermont 05201

# Feedback Form

The staff of the Vermont Veterans' Home work as a team to fulfill America's promise to care for our country's Veterans, their spouses, and Gold Star parents. We provide our residents with dignity and respect. Our staff honor and value your feedback. We invite you to share your thoughts with our team.

Name: \_\_\_\_\_ Date: \_\_\_\_\_

How to contact:

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Feedback: \_\_\_\_\_

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Response: \_\_\_\_\_

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Follow up to individual: \_\_\_\_\_

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Received by: \_\_\_\_\_ Title: \_\_\_\_\_ Date: \_\_\_\_\_

Dept. Head Review: \_\_\_\_\_ Title: \_\_\_\_\_ Date: \_\_\_\_\_

Admin. Review: \_\_\_\_\_ Title: \_\_\_\_\_ Date: \_\_\_\_\_

**Additional VVH Resources:**

<b>Neighborhood</b>	<b>Name</b>	<b>Role</b>	<b>Phone</b>
Cardinal	Shannyn MacVicar	Unit Manager	802-447-2739
North & Domiciliary	Victoria Knapp	Unit Manager	802-447-6413
Brandon	Marianne Burnham	Unit Manager	802-447-2889
Domiciliary	Christina Cosgrove	Clinical Social Worker	802-447-2792
Cardinal	Aisling Taft	Clinical Social Worker	802-447-6474
North & Brandon	Chad Foster	Clinical Social Worker	802-447-6524

**You also have the right to seek other help with your problem by contacting:**

Jeannie Cody, VVH QAPI Nurse.....802-447-2782  
 Donna Richards, VVH Director of Nursing Services.....802-447-6565  
 Christina Cosgrove, VVH Director of Behavioral Health .....802-447-2792  
 Asa Morin, Compliance Officer.....802-447-6544  
 Melissa Jackson, HIPAA Officer.....802-447-6533  
 Gary DeGasta, VVH Board President ..... gary.degasta@partner.vermont.gov  
 VVH Compliance Hotline.....802-447-2719

Long Term Care Ombudsman (Vermont Legal Aid).....800-899-2047  
 Department of Licensing and Protection.....802-241-0344 or 888-700-5300  
 Adult Protective Services.....800-564-1612  
 Disabilities Rights Vermont.....802-229-1355