

VVH Chain of Command (Incident Command Structure) for Emergencies

INCIDENT COMMANDER
Name: CEO Melissa Jackson
Alternate: Deputy/COO Asa Morin
(2) DNS Pat Crossman

COMMUNICATIONS CHIEF
Name: Melinda Crowl
Alternate: Christina Cosgrove

Liaison Officer	Public Information Officer
Name:	Name:
Alternate:	Alternate:

RESIDENT CARE CHIEF
Name: Pat Crossman
Alternate: Mary Cicirello
Supervisor: If "On Duty"

FACILITY OPERATIONS CHIEF
Name: Jon Endres
Alternate: Jamie Percey
IT: Scott Betit

BUSINESS OPERATIONS CHIEF
Name: Steve McClafferty
Alternate: Althea Kane

PEOPLE REPORTING TO COMMUNICATIONS CHIEF
Name: Jacob Rogers-Martin
Role: Social Services
Name: Aisling Taft
Role: Social Services
Name:
Role:
Name:
Role:

PEOPLE REPORTING TO RESIDENT CARE CHIEF
Name: Laurie Dix
Role: CCC American
Name: Ailish Samuelson
Role: CCC North
Name: Donna Richards
Role: CCC Brandon
Name: Shannyn MacVicar
Role: CCC Cardinal

PEOPLE REPORTING TO FACILITY OPERATIONS CHIEF
Name: John Boulger
Role: Electrician
Name: Patti Parker
Role: Executive Housekeeping
Name: James Kinney
Role: HVAC
Name: All other Maint/CHL
Role: Staff

PEOPLE REPORTING TO BUSINESS OPERATIONS CHIEF
Name: Althea Kane
Role: Billing/AR
Name: Darlene Eriksen
Role: Purchasing
Name: Jodi Coon
Role: Resident Bank
Name: Tina Norman
Role: Payroll