









I think I need a bigger basket.



The Vermont Veterans' Home was established in Bennington in 1884. It is governed by a Board of Trustees appointed by the Governor. The VVH offers a complete range of specialized care services for its residents. VVH goals focus on ensuring the dignity, independence, and the highest possible care and quality of life for each resident.

VVH is licensed to meet all levels of care for its residents and the VVH's departments and staff work together to provide those levels of care.

*For any further questions, please contact:* 

Robyn Boland, Executive Assistant robyn.boland@vermont.gov 802-447-6523



http://vvh.vermont.gov

#### Administration and Department Directors

Melissa Jackson: CEO/Administrator

447-6533

melissa.jackson@vermont.gov

Asa Whitcomb: COO/Deputy Administrator

447-6544

asa.whitcomb@vermont.gov

Donna Richards: Director of Nursing Services

447-6543

donna.richards@vermont.gov

Steven McClafferty: Finance Director

447-2732

steven.mcclafferty@vermont.gov

Paul Yerke: Food Service Supervisor

447-2815

paul.yerke@vermont.gov

Marjorie LaFountain: Therapeutic Activities

Supervisor 447-6520

marjorie.lafountain@vermont.gov

Christina Cosgrove: Behavioral Health Director

447-2792

christina.cosgrove@vermont.gov

Environmental Services Director

447-6528

Patti Parker: Custodial, Housekeeping and Laundry

(CHL) Supervisor

447-2731

patricia.parker@vermont.gov

Cindy Gadway: Rehabilitation Director

447-6548

cindy.gadway@partner.vt.gov

Melinda Crowl: Marketing/Admissions Coordinator

447-2755

melinda.crowl@vermont.gov

Sarah Sigsbury: Admissions Nurse

447-6539

sarah.sigsbury@vermont.gov

Jeannie Cody: Quality Assurance (QA) Nurse

447-2782

jean.cody@vermont.gov



## From the Administrator — Melissa Jackson



Greetings,

The week of April 8<sup>th</sup> VVH was visited by 6 inspectors from the VA for our annual Nursing Home and Domiciliary surveys. There were no clinical deficiencies found and 3 life safety areas were identified - we are in the process of correcting these now.

National Nursing Home Week is from May 12<sup>th</sup> to the 18<sup>th</sup>. We will have several theme days to help us celebrate the week's theme of "Radiant Memories, A Tribute to the Golden Age of Radio." Our big event will take place on May 15<sup>th</sup> at noon with a facility-wide (Veterans, Members, their families and staff) barbeque by the fishing pond. Invitations were sent via the PointClickCare Connect messaging service. If you did not receive an invitation and would like to join us, please notify the receptionist as soon as possible. (802-447-6510)



May is also when we honor those who paid the ultimate sacrifice for our freedom. As with previous years, the Bennington Memorial Day parade will end at VVH out by our monuments. Interested Veterans and Members can observe the remembrance ceremony. You are welcome to join your family members at this event.

Take Care, Melissa

Melissa A. Jackson, MBA, FACHCA

**Chief Executive Officer** 

www.vvh.vermont.gov



# ACKNOWLEDGING CHRISTINA COSGROVE and NAMASTE

Christina Cosgrove, LICSW, (left), Behavioral Health Director, has been invited to present at the Namaste Care International's annual conference in London, England, regarding our internationally recognized Namaste Program.

Christina was instrumental in establishing Namaste Care in 2001 at the Vermont Veterans' Home (VVH) along with Rae Anne Woods (right)

and Mary Longtin (retired LNA, not pictured). Namaste is a Hindu greeting which means "to honor the spirit within" and was developed for people with advanced dementia to improve their quality of life. The Namaste practitioner embodies love and through gentle touch fosters a personal connection that is provided in a lightly scented room with soft music creating a peaceful and soothing environment.

Namaste Care, which started at VVH, is now practiced in 14 countries. Christina was presented with a Board of Trustee Challenge Coin in recognition of her creativity and dedication to enhance the quality of life and joy of the Veterans/Members at VVH.

Tina Cole (center) is our amazing Namaste practitioner who provides TLC and loving touch to our Veterans and Members in Namaste.

# From the Deputy Administrator Asa Whitcomb



#### To Our Veterans' Home Families:

You may or may not have met "Mr. Big Dog" but he has quickly become an excellent administrator in training. Big Dog couldn't be happier than when he is visiting with everyone at the Veterans' Home.

As a reminder, we love having pet visitors and welcome them (from dogs to cats to goats to pigs)!

We would like to share a few reminders:

- Please remember to drop off vaccination records at reception when your pet first visits and then annually.
- Please be sure to pick up after your pet.
- With the exception of service animals, pets are not allowed in dining areas during mealtime.

If you would like to bring any "special" animals (i.e. non household pets), please call Marjorie LaFountain at 447-6520 to help arrange your visit!

Asa





Asa Whitcomb (formerly Morin), MSW, LICSW, LNHA, CPM, CDS

Deputy Administrator/COO/CCO

(802) 447-6544



The Springfield Elks made a very generous donation to the Home. Several of our Veterans, along with Marjorie from Activities, are on hand to accept the check and thank them for their generosity and continued support of our Veterans and Members.



It's Prrrr-zle Time.

Caption by Ed

photo by Alexis





# ROAD TRIP To RIVERS CASINO

Looks like they had a great time and we hope Lady Luck was on their side











What did the baker's son do over spring break?

Not much, he just loafed around.

A ghost walks into a bar.

The bartender looks at it and says:

"We don't serve spirits here."



**KOOL BEEK** 



The American Legion Auxiliary Unit 13 brought in a generous donation of Easter goodies and candy for the Veterans and Members.

Our Veteran, joined by Sam and Marjorie from Activities, and Melissa our CEO (center), accept the gifts from Auxiliary members

(l-r) Donna Stone, Vice President, M.J. (3 VVH Staff), Paula Colbert and Darlene Cumm, President of the American Legion Auxiliary. We thank you!

# "Never Again will One Generation of Veterans Abandon Another" the motto of the Vietnam Veterans of America



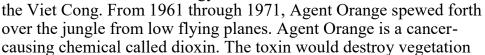
It began when a contingent of Marines, 3500 strong, came ashore at Da Nang on March 3, 1965, and it ended when the last combat Veterans, known POWs and support staff returned home to the USA on March 29, 1973, now known as the National Vietnam Veterans' Day. The Vietnam War had ended taking lives of 52,000 troops. It was now time to heal the country and the returning troops. Many soldiers returned home with visible wounds, some with psychological

with visible wounds, some with psychological and emotional wounds, and some who had no

idea that they were "wounded" until decades later.



Vietnam is a small Asian country with a tropical climate including monsoons, mountains and dense impenetrable jungles. It was difficult to fight the enemy if they could not be seen so Operation Ranch Hand was born, a new strategy to defeat



and crops. "The goal was to destroy crops, defoliate rural and forested land, and deprive the enemy guerrillas of food and cover."



Twenty million gallons of Agent Orange were spread. More than 2.6 million soldiers were exposed to this deadly toxin. Returning soldiers died and were buried, suffered lost limbs and lost minds, were awarded combat medals, and many fell victim years/decades later to the Agent Orange chemicals that had penetrated their skin and disrupted their genetic makeup. The many illnesses caused by their exposure include many types of cancer, heart problems, liver problems, diabetes etc. and even subsequent generations have been affected.

Today, about 600,00 Veterans are living with the effects of Agent Orange. They have not received a Purple Heart for being wounded in combat even though they were indeed wounded in combat. Because these Veterans should not be forgotten, the Orange Heart Medal Project was born "to bring recognition to Veterans who were affected by Agent Orange." Ken Gamble, US Navy who is suffering from the affects of



Agent Orange, designed the Orange Heart Medal which is presented to all Vietnam Vaterans who were and are "still suffering



Veterans who were and are "still suffering the effects of Agent Orange exposure." His 501c3 is also fighting in various legislatures to have dioxin (Agent Orange) declared chemical warfare never to be used again.







Paul Yerke, Food Service Supervisor and a Vietnam Veteran, stumbled upon an article honoring Veterans who were exposed to Agent Orange during their tours in Vietnam.



















That set the wheels in motion to acknowledge the VVH Veterans who met the criteria to receive the recognition.

With assistance from Asa, COO, and Melinda, Marketing Coordinator, a ceremony was planned for March 29 during which time Melissa, CEO, and Paul distributed a Medal as well as a commemorative T-shirt to twenty-two Vietnam Veterans.





#### "Remembering Their Sacrifice"

May 27<sup>th</sup> is Memorial Day, and on this solemn day, we gather to honor the memory of those who gave their lives in service to our great nation. Memorial Day is not just a holiday; it is a sacred

CHAPLAIN RICHARD SETZER CORNER

opportunity to reflect on the ultimate sacrifice made by our fallen heroes. As we bow our heads, let us remember their courage, their valor and their unwavering commitment.

Scripture: John 15:13 (NIV)

"Greater love has no one than this: to lay down one's life for one's friends."

The Silent Heroes: Our fallen Soldiers, Marines, Sailors and Air Men are the silent heroes who stood tall in the face of danger. They faced the storms of battle, the loneliness of distant lands and the uncertainty of each day. Their sacrifice was not in vain; it echoes through time, reminding us of the cost of freedom.

Names Etched in Stone: As we walk among the rows of white crosses and granite memorials, we see names—names of sons and daughters, brothers and sisters, fathers and mothers. These names represent lives cut short, dreams unfulfilled and futures sacrificed for a cause greater than themselves.

The impact of their sacrifice extends far beyond the battlefield. It ripples through generations—the children who grew up without a parent, the spouses who held onto memories and the comrades forever changed by loss. Let us honor not only the fallen but also those left behind.

Today, we stand on hallowed ground. Let us remember their faces, their laughter and their unwavering resolve. May their stories be etched in our hearts, inspiring us to live with purpose, gratitude and a commitment to preserving the freedoms for which they fought.

#### Closing Thoughts

As we place flowers on graves and raise flags to half-mast, let us remember that freedom is not free. It is purchased with blood, sealed with tears and guarded by the brave. May we carry their legacy forward, cherishing the gift of liberty and may their sacrifice inspire us to be better, kinder and more compassionate.

#### Prayer

Heavenly Father, we lift our hearts in solemn prayer. We thank You for the brave souls who laid down their lives for our sake. May their sacrifice never be forgotten. Comfort their families, surround them with Your love, and grant them peace. And may we, the living, honor their memory by living lives worthy of their sacrifice. Amen.



By popular vote, and the decision of the Resident Council, the eagles were named

### George and Martha

Thank you to all who participated and submitted entries.

"My mom smiled at me.

Her smile kind of hugged me."

—R.J. Palcio, "Wonder"











































Partial Eclipse April 8, 2024

Veterans, Members and staff observe the phenomenon from all areas of the Home

































Ollie (third from left) had dreamed of being in the audience of the Price is Right. The Home's Vision statement is "Fulfilling the Promise", and after 52 years, his dream came true! Activities members Sam, Danielle and Supervisor Marjorie got the ball rolling and brought Ollie and Stephen to Proctors Theater. They were joined by staff members Sharon & Sarah (far right).





# Sunflower Ladies Tea

Tea, chocolate-covered strawberries, cream puffs and sunflowers brighten up a rainy afternoon.

















# How We Keep Our Residents Safe

#### What's New

We are using Enhanced Barrier
Precautions to help protect our
residents from infection. You may
notice:

- New signs throughout the facility
- Staff wearing gowns and gloves for high-contact care activities

# Why We're Making These Changes

We are taking action to protect our residents from dangerous germs. These germs can cause infections that are hard to treat.

Enhanced Barrier Precautions allow us to provide safe, high quality care and help stop the spread of germs within our facility.



More than
50%
of nursing home residents carry a multidrug-resistant organism.

## How to Help When You Visit

You can help stop the spread of germs by cleaning your hands with alcohol-based hand sanitizer or soap and water.

Learn more about Enhanced Barrier Precautions: bit.ly/PPE-NursingHomes





On behalf of the
Veterans and
Members, we sincerely
thank the following for
their very generous
donations:

# THE BAD NEWS IS TIME FLIES. THE GOOD NEWS IS YOU'RE THE PILOT. BE MORE DO MORE

VVH Staff Recognition Years of Service

## Phyllis & Rhonda Roberts American Legion Auxiliary Unit 13 VFW Post 1332

William & Rebecca Burke Springfield Elks #1560

Nancy Coseo

Mary Doyle

Hannaford Supermarket

**Amy Bull** 

North Bennington Congregational Church

#### IN MEMORY of ELMER BURGESS

Rose Fitzgerald Wolfe

#### **IN MEMORY of CARL EBBETTS**

Sue & Richard Tefft

#### IN MEMORY of RAYMOND SMITH

Carissa & Jared Smith

# WHV





Hannaford
Supermarket
for the
donation of beautiful
Easter lilies.

#### **ACTIVITIES**

Danielle Record — 10 years Samantha Caron — 7 years Alexis Coderre — 1 year

#### **ADMINISTRATION**

Marion Ryberg — 12 years Asa Whitcomb - 10 years

#### **BEHAVIOR HEALTH**

Aisling Taft — 3 years

#### **CLEANING, HOUSEKEEPING & LAUNDRY**

Rick Cottrell — 19 years Belinda Matte — 13 years Jordan Ross — 2 years

#### **DIETARY**

Carla Lambert — 11 years

#### **ENVIRONMENTAL SERVICES**

Anthony Antonio — 7 years Steve Bennett — 5 years Robert LaBrake — 3 years

#### **FINANCE**

Althea Kane — 7 years

#### NURSING

Melissa Hurt — 31 Years Jessica Goodspeed — 10 years Shannyn MacVicar — 5 years Tara Bills — 4 years



#### THE BUZZ WORD

Three ways for you to receive the Vermont Veterans' Home monthly newsletter:

- Vermont Veterans' Home website: www.vvh.vermont.gov Click on About Our Home Click on The Buzz Word
- Email
- Mailing List (postal)

To be added to our lists please contact:

The Buzz Word Vermont Veterans' Home 325 North Street Bennington, VT 05201

Robyn Boland (802) 447-6523 Email: robyn.boland@vermont.gov

#### **VVH WISH LIST**

"Music and Memory" Players A monetary donation of \$30.00 provides a customized music player to a Veteran or Member



Due to your overwhelming generosity, we no longer need blankets, lap blankets or afghans.

We will accept **only new** or **like-new** Books and Puzzles

Appreciated by Veterans and Members:

Craft Items or Kits Neck Pillows
Aromatherapy Lotions Relaxation Oils

Your donations are gratefully accepted. Please make the check for monetary donations to:

Vermont Veterans' Home Business Office 325 North Street Bennington, VT 05201

Please include the purpose in the "memo".

We are still not accepting: CDs or used clothing.

PLEASE NOTE: WE WILL NO LONGER ACCEPT DVDs due to modern technology of TV's and streaming availability.

We will keep you posted when changes are made. Thank you for your patience and understanding.

#### **MONETARY DONATION INFORMATION**

Your donations are gratefully accepted. Please make check out to Vermont Veterans' Home:

Vermont Veterans' Home Business Office 325 North Street Bennington, VT 05201

Please indicate in the memo area of the check to which fund(s) you are donating:

#### **Members Assistance Fund:**

Directly to Veterans/Members Furniture, Haircuts, Clothing Other personal needs

#### Namaste Program Fund:

Oils for relaxation Supplies, Equipment

#### **Unrestricted Fund:**

Facility equipment Large purchase

#### Activities Fund:

Entertainment

#### Music & Memory Fund:

Music and Memory Players

#### **Veteran's Mobility Trail Fund:**

Monetary donations toward a paved walkway around the perimeter of the VVH

#### **Wreaths for Veterans Fund:**

Donations will go towards the purchase of wreaths for the wreath-laying ceremony

#### Freedom Park Fund:

Cardinal Point outdoor area enhancement and improvement

# May Events

May 5 ....... Elks Dinner
May 12 ...... Mother's Day Tea
May 6-12 ..... Nurses Week

May 12-18 ... Nursing Home Week

Memorial Day Parade ending ceremonies

### June Events

June 15 ....... Father's Day Car Show June 17-23 ... Nursing Assistants Week

June TBA ..... First Fishing Derby

June 29 ...... Vietnam Veterans of America picnic

#### **Board of Trustees Awards Challenge Coin**

Sarah Sigsbury, (2nd from left), was presented a Board Challenge Coin by Gary De Gasta, Board President and by Melissa, CEO. Sarah was nominated by Melinda Crowl (right) extolling her commitment as the Admissions Nurse and for the support she provides to the residents, family members and staff.



#### SIGNIFICANCE OF THE CHALLENGE COIN

Challenge coins are cloaked in a bit of mystery although nobody knows for certain when and where challenge coins originated. They are beautiful souvenirs, each with its own story, but what exactly is the significance of being a recipient? The only way to truly get a challenge coin is by earning it.

Challenge coins have a special way of instilling pride in its recipients and serve as a token of appreciation to honor and recognize outstanding service and the unique journeys of those who carry them. Being the recipient of a challenge coin is a high honor; it shows not only that actions were worth recognizing, but that membership means overcoming a very high barrier to entry and is a piece of identity of shared spirits of a kindred group. To receive a Board (of Trustee) Challenge Coin, individuals must be nominated for this distinction and they carry a piece of one's identity and the shared spirit of the Vermont Veterans' Home.

WalMart provided landscaping supplies and volunteers that joined VVH residents and staff to beautify the courtyards and outside areas around the Home.















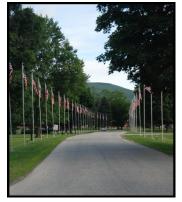












Vermont Veterans' Home 325 North Street Bennington, VT 05201

# "FULFILLING THE PROMISE: Caring for the Veterans of Vermont and their families"

#### **DIFFERENCES**

The Green Mountains of Vermont
The White Mountains of New Hampshire
The Rocky Mountains of the West
Differences are what make us great!
Differences are what make us strong.
Why do people want to divide us?

Their weakness will not prevail

For We The People will have our votes heard.

Democracy will prevail in the land. Democracy will win in the end.

# Poems by O. C. Allen

#### FREEDOM

Freedom is a precious thing
It speaks of love, life and everything
It gives us all our rights to express
Yet at times it can cause an awful mess
Like the apple Adam bit from

Freedom can be good or bad It's all in how you use it.

So use it well and guard it safely.