

**Family Zoom Meeting Minutes
December 21, 2021**

1. Positive Staff Member

Testing from Monday identified a clinical staff member positive for COVID-19. This individual is asymptomatic. We will not know if this individual has the variant we do not know if this sample was to see if contained the variant and even if it was tested these results are not reported back to the individual or the facility.

All units will continue with indoor visitation. Guidelines for visiting on a unit with an active case of COVID-19 can be found at the following link: [VISTATION DURING OUTBREAK.pdf \(vermont.gov\)](#)

2. Christmas Day Visits:

All visits regardless of their vaccination status or the vaccination status of the Veteran or Member must always wear a facial covering, even when visiting in a private room. Facial coverings can be removed if you are eating or drinking during your visit.

Use the link below to access the Christmas Day visit schedule for each neighborhood. You only need to make visit appointments for Christmas Day and you only if your loved one has a roommate.

3. Visitation Guidelines:

Here are the most recent facility guidelines for visiting:

Screening Requirements:

- All visitors must complete the required COVID-19 Screening via the Accushield Device located on each neighborhood, *prior to visiting with a Veteran or Member.*
- Upon successful completion of the screening process, the device will print out a sticker that all visitors must wear in a visible location for the duration of their visit.
- Staff will ask to see your sticker if it is not visible.
- If the device does not print out a sticker you must contact the Nursing Supervisor via cell phone at 802-375-5909, inform the Supervisor where you are located, and they will come to review your responses to the screening questions.
- All visitors must sign out using the Accushield device at the end of their visit.

Facial Coverings, Hand Hygiene, and Social Distancing

- ***Due to the high community prevalence of COVID -19 facial coverings/surgical masks (covering your mouth and nose) are required at all times, regardless of the vaccination status of the visitors, Veteran or Member.***
- Facial coverings are required for the duration of a visit unless actively eating or drinking.
- Alcohol-based sanitizer is available at the entrance to each neighborhood and all visitors must use the hand sanitizer prior to going to visit with a Veteran or Member.
- Hand sanitizer is located throughout the facility and should be used often.

- Visitors must maintain at least 6 feet distance between themselves, staff, other visitors, and other Veterans or Members

Visit Locations

- Veterans and Members with a private room may have visits in their room.
- Veterans and Members with a roommate must use the designated area on the neighborhood for visits or they can visit outdoors.
- Visitors cannot go to other areas of the facility, for any reason.
- If the designated visiting area is in use, please speak to facility staff. They will attempt to find another location on the neighborhood for your visit. If an alternative location is not available, your visit may have to be held outside.

Required Facility Notifications

- If you or any member of your visiting party experiences COVID-19 like symptoms (Fever, cough, sore throat, headaches, tiredness, loss of taste or smell, difficulty breathing) is being tested for COVID-19 or has received a positive COVID-19 test result within 14 days of your visit please call our nursing supervisor ***immediately*** at 802-375-5909

VVH RESERVES THE RIGHT TO END OR SUSPEND YOUR ABILITY TO VISIT IF YOU FAIL TO FOLLOW THE VISITATION GUIDELINES.

4. Family Council

Several family members have expressed interest in starting a family council. I will send an email to all interested parties the week of January 10th. This email will provide everyone with the other's contact information and resources on what a Family Council is and how to start one. VVH staff will not be actively involved in in the Family Council unless we are invited to the meeting by the Council, or we are working with the Council to address issues or concerns.

5. Communication Performance Improvement Project (PIP)

I continue to receive responses to the Family Communication Survey. If you have not completed this survey, it can be found at the following link: <https://www.surveymonkey.com/r/PDPRJQK> The survey will close on January 10, 2022. Some participants in the survey have expressed interest in participating in the communication PIP. I will send an invitation to the first PIP meeting the week of January 10th.

6. Meeting Minutes/Discussion

An overview of the monthly Zoom Meetings will be emailed to all family members VVH has an email address on file at VVH. If you are not receiving alert emails and just text and/voice messages from us we do not have your email address. If you would like VVH to have your email address, please let

your loved one's Social Worker know, and we will add you to this list. Meeting minutes will be posted on the VVH website www.vvh.vermont.gov under "Family Meetings"

7. Next Meeting

VVH is moving to monthly Family Zoom meetings which will take place the 2nd Wednesday of every month at 6pm *PLEASE NOTE TO DAY OF THE WEEK AND TIME*. As new cases of COVID are identified in the facility additional meetings will be scheduled. **Our next schedule Family Zoom meeting is Wednesday January 12th at 6pm** via the following link:

Join Zoom Meeting

<https://us02web.zoom.us/j/86882621396?pwd=eWxFOFZoS3FLdGFFTWlnT0VuejVFZz09>

Meeting ID: 868 8262 1396

Passcode: 236305

One tap mobile

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