

To our Veterans and their Family Members,

Thank you for your interest in the Vermont Veterans' Home. Our mission is "Fulling the promise: caring for the Veterans of Vermont and their families". For over a 130 years the Vermont Veterans' Home has been serving our Veterans and their families by providing best-of-class healthcare services and advocacy for Veterans, their spouses and Gold Star parents while honoring their choices and respecting their right to self-determination.

Our commitment to our Veterans is evidenced by consistent best-in-class awards from Pinnacle Quality Insight. When compared to private nursing homes and other State Veterans Homes, the Vermont Veterans' Home received Pinnacle Customer Experience Awards for: Overall Satisfaction, Nursing Care, Quality of Food, Individual Needs, Communication from the Facility, Response to Problems, Dignity and Respect, Recommending the Facility to Others, Activities, and Overall Customer Experience.

None of us plan on needing short-term rehabilitative care or long-term nursing care and often the decisions regarding placement are made in a time of crisis. Our caring and compassionate staff is comprised of highly trained and experienced professionals who are eager to assist you through this process.

The Vermont Veterans' Home is located on 80 plus acres in Bennington that includes a deer park, trout pond, picnic pavilion, and an airsoft rifle and pistol range. We encourage our Veterans and their family members to use our grounds during their visits. We also hold many activities outside throughout the year.

Our 140,000 square-foot facility contains 5 distinct neighborhoods with outdoor gardens. Our memory care unit provides for a secure outdoor area that allows our Veterans and Members the freedom of movement while ensuring their safety.

Our rehab gym provides in-patient and out-patient physical, occupational, and speech therapy and restorative nursing. We provide long-term care, short-term rehab, memory care, respite care and Hospice/Palliative care.

At the Vermont Veterans' Home, we recognize the sacrifices our Veterans and their families made for their country. As a former Navy wife and Marine mom whose family's service to our country dates to the Civil War, I have a personal understanding of the needs of our Veterans and their family members.

On behalf of everyone at the Vermont Veterans' Home, I invite you to join our family. We are honored that you are considering us for your healthcare needs.

Sincerely,

Melissa A. Jackson, MBA, FACHCA,

Melisoa & Gackm, MBA, FACHCA

**Chief Executive Officer** 

# INFORMATION AND FORMS FOR APPLYING TO THE VERMONT VETERANS' HOME



## **Vermont Veterans' Home**

325 North Street
Bennington, Vermont 05201
802.442.6353
vvh.vermont.gov

# THANK YOU FOR CONSIDERING THE VERMONT VETERANS' HOME

This package contains information and directions for preparing an application to the Veterans' Home. The process will take some time and you will need to collect copies of other documents and forms to include.

We are here to help. Please give us a call if you have questions.

General information and questions

Admissions Department
802.447.6539

vvh.admissions@vermont.gov

#### Checklist of documents to include with application

- Application for Admission
- Authorization for Release of Medical Record Information
- ₩ VA Form 10-10EZ
- Immunization and Infectious Disease Record
- Military Service Discharge Papers (Reflecting Honorable Discharge)
- Copy of Service Connected Disability Letter (If Applicable)
- Documentation of Criminal Offenses (If Any)
- Power of Attorney and other Authorizations for Legal or Financial Oversight
- DNR, Medical Power of Attorney, Health Care Proxy, Living Will or other Medical Instructions
- Long-Term Care Insurance Policy (If Applicable)
- Copies of Health Insurance and Prescription Coverage Cards (Front and Back)



#### APPLICATION FOR ADMISSION

Thank you for your interest in the Vermont Veterans' Home. In order to properly process an individual's application, we must have the information requested below. Please answer all questions carefully. The information contained herein is confidential and is the basis for patient admission.

If you need help filling	g out the paperwork, call the	he Admissions D	epartment at 802.447.6	539. We are here to help.
How did you hear abou	t the Vermont Veterans' Ho	me?		
APPLICANT INFORM	ATION		<u></u>	Short Term 🛎 Long Term
Last Name	First N	lame	Middle Name	Date of Birth
Street Address		City		State / Zip Code
Phone	Email		Soc. Security No	Age Sex
Marital Status	Place of Birth		Religion	
APPLICANT'S CURRE	ENT LOCATION (if different	from home addre	ess)	
	4	<b>+</b>		
Facility / Residence	****	×		Phone Number
Street Address	76	City		State / Zip Code
MILITARY SERVICE				
Air Force Arm	ny 🗃 Coast Guard 🖼 1	Marine Corps 🖺	Merchant Marine	Navy
Date of Entervients Active Dut	Data of Disahansa	Vou w	oust attach a copy of the disch	
Date of Entry into Active Dut				arge papers.
Does applicant have a se	ervice-related disability?	Yes 🖺 No	Percent Disabled	%
CICNATURE AND DE	FACE			
SIGNATURE AND REI	LEASE			
	nont Veterans' Home permi			
	mission. I also give the Ve applicant's medical conditi		Home permission to cont	tact the emergency contact
p =	.ppdaired inidaidai doiraiti	•		
Applicant Signature	Date	Respons	ible Party Signature	Date
Federal and state law	prohibit discrimination ba	sed on race, cree	ed, color, national origin,	sex, sponsor, disability,

handicap, blindness, reimbursement source, sexual preference or marital status.

ADDITIONAL INFORMATION				
Primary Physician		Most recent hospital stay		
Have you used a VA Medical Center?	Yes No Loc	cation		
Applicant's Highest Education Level		Prior Occupation		
Does applicant have any criminal conv	ictions? F Yes F No	If yes, please list the date and type of con	viction.	
		Include documentation / co	ntact information	
Date Type of Convictio	n			
PERSON TO BE NOTIFIED IN CASE	OF EMERGENCY (	medical responsible agent)		
Last Name	First Name	Relationship to Applicant		
Street Address	City	State / Z	Zip Code	
Home Phone Cell Phone	Email			
LEGAL AGENT OF THE APPLICANT	(financial responsi	ble party, if different from above))		
Last Name	First Name	Relationship to Applicant	Relationship to Applicant	
treet Address	City	State / Z	State / Zip Code	
Home Phone Cell Phone	Email	Signature		
Agent's Status / Check all that apply				
	or/ Fiduciary Pers	sonResponsibleforFinancialTransactions G	uardianship	
Other Authorizations:	i i i i i i i i i i i i i i i i i i i	or interest of the control of the co	addi didilollip	
DNR Health Care Proxy Li	ving Will Durable	e Power of Attorney for Medical Decisions		
Other		Please include copies of paperwork		
FINANCIAL DICCLOCUDE	. 1.6 1 1774 1	1. 1.1h		
FINANCIAL DISCLOSURE (not req	uired if awarded VA d	lisability rating 70% or greater)		
ncome Source	Monthly Income	Income Source	Monthly Incom	
Social Security		Annuities		
Retirement Pension		Rental Income		
Veteran's Pension		U.S. Civil Service		
Railroad Pension		Other		
Supplementary Security Income		Total Monthly Income		

	Type of Account	Joint?	Account No.	Balance
				\$
				\$
				\$
Does the applicant own a home?	Yes No If yes, is it	jointly own	ed? Yes No	
Does the applicant own any other p	roperty? Yes No	If yes, is it	jointly owned? Ye	es No
What is the estimated market value	?			
What other assets does the applican	t own?			
Description				Value \$
Description				Value \$
Description —				Value \$
Is the applicant enrolled in tradition	nal Medicare? Part A	A Part B		
Is the applicant enrolled in tradition	nal Medicare? Part A			
MEDICAL POLICIES – Please attack.  Is the applicant enrolled in tradition.  Is the applicant enrolled in a Medical If yes, list plan information.  Carrier	nal Medicare? Part A	A Part B		
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FUNERAL HOME INFORMATION						
Has the applicant made funeral arrangements? ☐ Yes ☐ No If yes, please provide contact information						
Jame of Funeral H	Tome	Director / Contact Name	Director / Contact Name			
Street Address		City	State / Zip Code			
Phone	Email	Cemetery / Loc	cation			
ADDITIONAL C	COMMENTS – Include a	dditional background information that	is relevant. Attach separate page if necessary.			

# AUTHORIZATION FOR RELEASE OF MEDICAL RECORD INFORMATION Vermont Veterans' Home, 325 North Street, Bennington VT, 05201 This authorizes access to all medical records requested for the review, examination and/or release of the following patient: Name of Resident Social Security Number Date of Birth Email Phone Number Please list the names and contact information of all providers /hospitals active in applicants care (i.e. hospital, nursing home, care facilities, psychiatrist): Information to be released: ☐ Data Sheet ☐ HIV/Test ☐ History/Physical ☐ Nurses Notes Radiology Report ☐ Laboratory Tests Social Service Notes ☐ Pharmacy Script ☐ Treatment Plan Physical Progress Notes Other: EKG Psychological Evaluation Operative Report Other: Alcohol/Drug Treatment Path Report Any information we feel is necessary to continue medical Sickle Anemia/Test Consults treatment from patient's chart ☐ Discharge Summary P.T. Report The above information is released for the following purposes and these purposes only. Any other use is forbidden. Continuing medical treatment with physician/medical facility other than primary physician I understand that I may revoke this authorization at any time except to the extent that action has been taken in reliance on it (eg. probation, parole, etc.) and that in the event this authorization expires automatically as described below. This authorization will stay in effect as long as a resident is residing at the Vermont Veterans' Home and expires upon the date of discharge from this facility. Signature of Resident or Representative Date Witness Relationship to resident This form may be sent by facsimile. Any disclosure of medical record information by the recipient(s) is prohibited except when implicit in the purpose of this disclosure. (INFO-REL-AUTHOR MD COMMUNITY FRM-CY 01.22.2016) (FILE ORIGINAL IN CHART UNDER — COPY GOES WITH RESIDENT FIRST TIME — LIST ON CENSUS)

# NEWS YOU CAN USE ABOUT THE VERMONT VETERANS' HOME

#### **NEWS AND COMMUNICATIONS**

#### **Buzz Word Newsletter**

The *Buzz Word* is a monthly publication which features activities, events, and meetings at the Vermont Veterans' Home. It's filled with articles and pictures and is a great way for residents and families to learn what's going on. You can obtain copies by these methods:

WEBSITE: Go to www.vvh.vermont.gov and find Newsletter under the site map menu at the top.

MAIL / EMAIL: You can receive *Buzz Word* by mail or email. Call the editor of Buzz Word at 802-447-6510 or email vvh.admissions@vermont.gov to subscribe.

#### **Facebook**

Like us on Facebook! You will find up-to-date information on events, activities and news that happens at the Home and other organizations in the Veteran community. Go to Facebook and search for "The Vermont Veterans' Home."

#### **CONTACT INFORMATION**

# **Contacting the Veterans Home Staff**

You can reach the Home 24 hours a day by dialing 802.442.6353. (I recommend you add any relevant emergency contacts etc.)

#### **Contacting Residents**

Mail should be sent to residents as follows:

Resident's Name

Room Number

325 North Street

Bennington VT 05201

We also have Skype carts available for face to face conversations. These can be arranged at any time.

#### **VISITS FROM FAMILY AND FRIENDS**

#### **Guest Visits and Holiday Meals**

Did you know that you can join your loved one for breakfast, lunch or dinner?

Families are welcome to dine with our Veterans and enjoy a meal together. A 24-hour notice is very much appreciated as space is limited, especially for the holidays.

Guest meals are reasonable priced at:

Breakfast \$7.00 Lunch \$10.00 Dinner \$7.00

#### **VISITS FROM FAMILY AND FRIENDS**

On the following special occasions, the Veteran or Member is able to sponsor <u>one</u> guest for free: Resident's Birthday

Easter Sunday

Thanksgiving

Christmas Day

New Year's Day

To purchase meal tickets, contact the Receptionist by email at vvh-admissions@vermont.gov or by phone at 802-447-6510.

### **Accommodations for Visiting Guests**

To accommodate those who travel long distances, the Vermont Veterans' Home offers a Guest Room that can be reserved for short stays while visiting with a loved one.

No fee is charged for the use of the room located on the second floor of the main building. The room is furnished with two twin beds, a private bath and other amenities.

To make a reservation, please call 802-447-6510 or email vvh-admissions@vermont.gov.

#### **POLICIES AND RESTRICTIONS**

## **Pet Policy**

Pets are welcome to visit their family members at the VVH under the following circumstances:

Up-to-date vaccinations must be on file with the Receptionist. The record may be sent prior to, or at the time of the visit.

Pets cannot roam freely or be left unattended; they must be on leashes or in appropriate animal carriers. Handlers must be in control of pets at all times.

Animals are not allowed in food preparation areas, dining rooms or in the treatment rooms.

Owners are responsible to cleanup their pet's waste; feces are not to be left in the grass or anywhere on the grounds.

Barking or other disruptive behaviors may be grounds to have the pet removed from the facility.

#### **Smoking Policy**

The Home's smoking policy allows smoking for Veterans only in designated areas.

Smoking is not permitted on the front porch, under the canopy or by any of the entrances. Guests may smoke at the shelter off American Way, or in the courtyard across from Activities, off Brandon Boulevard.